

North East Residents' Survey 2012

1. Members of the Partnership will recall that a public opinion survey of satisfaction with local authority services and associated issues was undertaken on behalf of seven of the twelve North East local authorities by Ipsos MORI between June and August 2012.
2. The headline results were reported to the Partnership at its meetings of 18 December 2012 and 5 February 2013. The key finding was that the results for our Borough compared extremely favourably with the average of results.
3. Some more detailed comparator information has now been made available, which shows results for a number of community safety related questions asked on behalf of Stockton and in three of the other six localities. The detailed results are appended to this report, with Stockton results in the first (left hand) column and the other three, anonymous, locations in the other three columns.
4. Members of the Partnership will note that these results bear out the general trend, with Stockton's results being summarised as follows:-
 - (a) noisy neighbours and loud parties – joint best
 - (b) teenagers hanging around the streets – second worst
 - (c) rubbish or litter lying around – best (by a significant margin)
 - (d) vandalism/graffiti – joint best
 - (e) people using or dealing drugs – worst
 - (f) people being drunk or rowdy in public – best
 - (g) abandoned or burnt out cars – best
 - (h) perception of ASB – second best
 - (i) feelings of safety after dark – best
 - (j) feelings of safety during the day - best